CALLING A FACILITY

What Should I Know Before I Call?
When you call, facility staff will ask questions about yourself. You can ask questions too. It’s important to make sure the services and facility are a good fit for you.

This Is A Confidential Call. Answering the questions honestly is important, and you won’t be reported to law enforcement for talking about using illegal drugs.

If A Facility Can’t See You Within 48 Hours, Try Another One. A sign of quality care is being able to be seen quickly. Many programs offer walk-in care, or interim care if only a waitlist is available.

Questions You May Be Asked
1. If you’re calling for yourself or someone else.
2. Which drugs or alcohol have you been using, for how long, and how much.
3. Current health conditions and medications, including pain medications you’re currently taking.
4. What financial resources are you working with (insurance, money from a loved one, etc.?)

Questions You May Want To Ask The Facility
1. When can I get an appointment?
2. How much will treatment cost? Do you accept my insurance?
3. What do I need to bring? What should I not bring?
4. How do I get to the facility? Is there public transportation? Can you pick me up?
5. Consider asking questions that are important for you and your situation:
   • Is the facility smoke-free or is smoking allowed?
   • Are there childcare options available?
   • What types of medications am I allowed to take while in treatment?
   • What kind of family contact is allowed, and when?

Pueblo Y Salud Inc. does not provide direct services, other than information & referral. PyS focuses on environmental prevention, a concept or model for dealing with (ATOD) Alcohol, Tobacco and Other Drug-related problems focused on impacting communities, not individuals.

Pueblo Y Salud Inc.
39130 3rd Street East
Palmdale, CA 93550
661-208-4450
www.pys.org

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Source: Pueblo y Salud, Inc.
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Your Future Begins Today

Millions of Americans have a substance use disorder. Help is available.

Alcoholics Anonymous
Palmade 661-274-2965
Lancaster 661-945-5757
Call 24 hours a day 7 days a week

California Smokers Helpline
1-800-NO-BUTTS.
ESPÁNOL 1-800-456-6386
VAPE 1-844-866-8273
Patches, counseling, & education available for those who want to quit smoking.

Narcotics Anonymous
661-266-2200
Call 24 hours a day 7 days a week

Suicide Lifeline
National 24 hour Suicide Prevention
Call 24 hours a day 7 days a week

The Trevor Project A national crisis intervention & suicide prevention line for (LGBTQ+) youth 25 and under.
1-866-4-u-trevor 1-866-488-7386

PyS has called each provider to ensure that the information contained within this brochure is accurate and up-to-date. Questions about available services may be directed to the individual service providers. PyS highly recommends doing research before choosing a provider.

Find more resources on this website: FINDTREATMENT.SAMHSA.GOV or call: 1 800-662-Help (4357)
Or the LA County Substance Abuse Service Helpline 1 844-804-7500

Lancaster
Penny Lane Antelope Valley Family Center
Outpatient with co-occurring mental illness
43520 Division Street, Lancaster, CA 93535
Main Tel: 661-266-4783
Intake Tel: 661-266-4783 x 2262

Tarzana Treatment Centers Inc.
Adult Residential
Outpatient & Inpatient
44459 North 10th Street West, Building B
Lancaster, CA 93534
Main Tel: 661-726-2630
Intake Tel: 818-996-1051

Tarzana Treatment Centers Inc.
Youth Residential
Inpatient, Long-term
44447 North 10th Street West, Building C
Lancaster, CA 93534
Main Tel: 661-726-2630
Intake Tel: 818-996-1051

Western Pacific Med Corp Lancaster
Outpatient
45335 North Sierra Highway, Lancaster, CA 93534
Main Tel: 661-949-8599

High Road Program
Outpatient
44823 Date Avenue, Lancaster, CA 93534
Main Tel: 661-942-2241

Design for Change Recovery Services
Outpatient with co-occurring mental illness
1066 East Avenue J, Lancaster, CA 93535
Main Tel: 661-942-1026

Quest 2 Recovery
Adult inpatient with co-occurring mental illness
3239 West Avenue K1, Lancaster, CA 93536
Main Tel: 1-888-418-4154

Change Lanes Youth Support Services
Outpatient with co-occurring mental illness
43845 10th Street West Suite 1D, Lancaster, CA 93534
Main Tel: 661-948-2555

Lancaster (cont.)

Quest 2 Recovery
Adult inpatient with co-occurring mental illness
3239 West Avenue K1, Lancaster, CA 93536
Main Tel: 1-888-418-4154

Bartz-Altadonna Community Health Center
Outpatient & counseling
43322 Gingham Ave. Lancaster, CA 93535
Main Tel: 661-874-4050

LACO Department of Public Health AVRCS
High Desert Recovery Services
Adult Outpatient
44900 North 60th St. W. CHP Trailer.
Lancaster, CA 93536
Main Tel: 1-661-940-3549

Palmdale

Cycles of Change Recovery Services
Outpatient & Inpatient
39860 West 27th Street, Palmdale, CA 93551
Main Tel: 661-800-4028

Tarzana Treatment Centers Inc.
Outpatient & Inpatient
320 East Palmdale Blvd, Palmdale, CA 93550
Main Tel: 818-996-1051

American Health Services LLC
Outpatient (opioid & heroin treatment only)
2720 E. Palmdale Blvd. Suite 129-131
Palmdale, CA 93550
Main Tel: 661-947-3333

Child and Family Center
Outpatient
38345 30th Street East, Suite C-2 Palmdale, CA 93550
Main Tel: 661-259-9439

SAVE A LIFE. GET TRAINED ON ADMINISTERING NALAXONE